



<https://tripla.io/recruit/backend-indonesia/>

Senior Software Engineer (Indonesia)

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📄About tripla📄

tripla Co., Ltd. is a leading provider of digital transformation (DX) solutions for the hospitality industry. Our mission is to help hotels maximize profits, elevate guest experiences, and streamline operations through innovative technology. With a comprehensive suite of AI-powered products, including booking engines, chatbots, marketing automation tools, and payment solutions, we empower hotels to optimize both revenue and guest satisfaction.

Serving over 7,000 customers across the Asia Pacific, we are expanding globally, with innovation and growth as our core values.

As we scale beyond Asia-Pacific, we're looking for talented engineers to shape our global product footprint and take on unique challenges in transforming the hospitality industry.

📄Job Description📄

This position directly contributes to tripla's mission to transform the hospitality industry. As a Senior Software Engineer II, you'll play a critical role in developing solutions that empower hotels, enhance guest experiences, and drive direct bookings. Your work will have a tangible impact on our clients' business and their guests' experiences, which in turn drive impact on our business. (This position is for a local Indonesian resident.)

📄Responsibilities📄

- Lead and deliver key technical projects that have a significant impact on our business and clients.
- Make independent, high-stakes technical decisions to solve complex challenges.
- Have a direct and substantial influence on shaping tripla's cutting-edge hospitality solutions, where your contributions will be rapidly implemented, driving real-world impact on guest experiences across the Asia-Pacific region.
- Collaborate closely with not only other Product members but also Sales, Customer Success, and Support teams to incorporate customer feedback and data-driven improvements.
- Mentor and guide other team members, fostering collaboration across teams.

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📄Key Qualities📄

- Growth Mindset and Technological Curiosity: A passion for staying at the forefront of technology and applying new solutions that keep tripla ahead in the industry.

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- Mission-Driven and Customer-Centric: A strong alignment with tripla's mission, with a commitment to enhancing product value from the customer's perspective.
- Collaboration in a Multicultural Environment: Ability to thrive in a diverse, cross-cultural team environment across the Asia-Pacific region and beyond.
- Leadership and Strategic Thinking: Interest in not only addressing technical challenges but also shaping the long-term technical strategy of tripla.

❓Non-Technical Requirements❓

- Excellent English communication skills, both written and spoken, for a remote work environment.
- Clear and leading in technical discussions, capable of proposing and implementing innovative solutions.
- A proactive, cross-functional collaboration style to work effectively with Sales, Product, Customer Success, and Support teams, bridging technical and business perspectives to drive product success.

❓Why Join tripla?❓

At tripla, you'll be part of a dynamic team dedicated to driving innovation in the travel and hospitality industry. We value creativity, collaboration, and excellence, offering competitive salaries, comprehensive benefits, and ample opportunities for professional growth in a supportive environment. Join us in creating a global impact across the Asia-Pacific and beyond as we transform the hospitality industry together.

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